

# NISHITH MISTRY

**Address** A-603, Shyam Heights, Ahmedabad,

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- 4 years of Experience in working with WordPress support service.
- Worked and Finished More than 80 Projects in Website Development.
- Strong communication, collaboration & interpersonal skills with proficiency in grasping new technical concepts quickly and utilizing them in effective manner.
- Diploma in Information Technology from Government polytechnic, G'nagar with exposure to Website Development.



## Skills

- PHP, SQL, JavaScript, WordPress, Shopify, Magento



## Work History

2016-12 - **WordPress Premium Support Supervisor**

2019-07 GoDaddy Inc.

- New hire Skills assessment design and grading
- Involvement in Skills Assessment for interview candidates
- Final escalation for tickets filtered through WPElll & Supervisors
- Find pain points within the operations process and design/engineer tools based on the need

2015-11 - **WordPress Support Developer**

2016-12 WP Curve

- Handling WordPress support requests from clients
- Give excellent customer service and empathizing with the customer

2014-02 - **Web Developer, Team Leader**

2015-03 Gems Digital Media

- Plan and manage various projects, guiding my team of 5 developers aligning business goals with technology solutions
- Able to manage multiple projects at a time
- Have communicated effectively with clients regarding projects

- Using my SEO skill as an advantage for web searching and Error Solving



## Education

2009-01 - **Diploma: IT**  
2012-01 Government Polytechnic - Gandhinagar



## Languages

English, Hindi and Gujrati